

Client Results Portal – for Technicians

Purpose

The BC Drug Checking Client Results Portal CheckMyDrugsBC.ca (hereby “the portal”) is a province-wide, digitally accessible web portal that enables people who use drug checking services to independently access their results using a unique visit identifier (UPHNS code). The portal was developed by Substance (University of Victoria), under the guidance of the BC Ministry of Health, to expand options for service users to receive drug checking results outside of point-of-care services.

The Drug Checking Client Results Portal:

- Permits service users to access their results on their own time, improving accessibility for those who prefer to receive results online.
- Provides a standardized, province-wide results access point for all BCCSU-partnered drug checking services, in addition to receiving results in-person at point-of-care.
- Removes the need to collect personal contact information from service users to deliver results via phone or email.

Results data that are inputted into DCBC are **uploaded to the portal every 30 minutes** (08:00 – 21:00), seven days per week, and are accessible via the portal for 60 days following their entry.

Procedure

1. Ask the service user if they would like to access their sample results via the portal.
2. If so, ask whether they have accessed the portal before; if they require instruction:

Accessing the Client Results Portal

3. Instruct the service user to access CheckMyDrugsBC.ca.
4. Provide a client receipt (Figure A) with the **exact UPHNS code (spectra file name)** of the first sample in the visit (see Appendix A.3) to access their results.
5. Inform the service user that results will not be immediately available. Provide your expected turnaround time for sample results to be available.
6. Encourage the service user to access the portals [additional resources](#) page for better understanding results, harm reduction strategies, and more.
7. Direct the service user to the contact information on the client receipt for questions not answered on the *additional resources* page, or if their results are not available after the estimated turnaround time.
8. If a sample is being sent for PS-MS confirmatory testing, share that FTIR results will be available within the typical turnaround period, while PS-MS results will be added later. *
9. Share that portal results remain available for 60 days after being uploaded, after which they are automatically removed and no longer accessible. If necessary, technicians can retrieve results from DCBC.

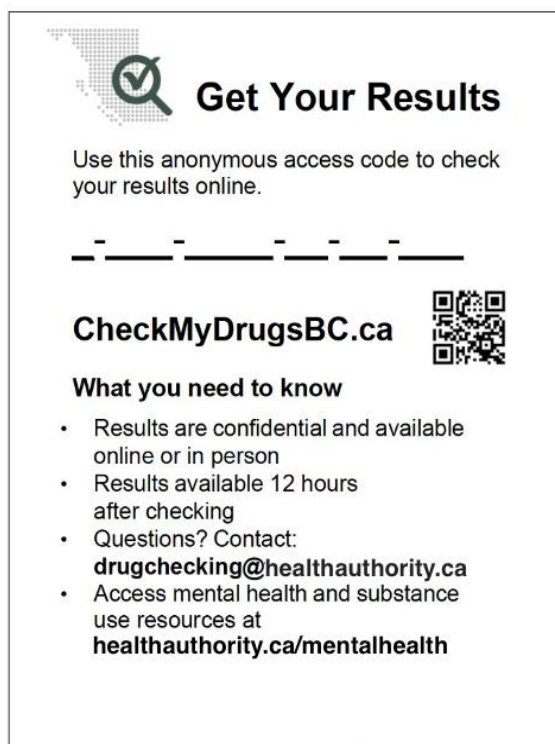


Figure A: Client receipt for recording the visit code and accessing results; printed on-site.

* PS-MS results turnaround will vary by site. Variables include shipping frequency, shipping duration, analysis period (3-8 days), and portal updates. Consider these when providing estimates for service users.

Data Entry in DCBC

10. Samples intended for the portal **must be flagged using the ‘Send to Portal’ toggle** (Figure B). Each sample in the visit must have this toggle activated to be transferred, as data is transferred to the portal by visit, not by individual sample.
11. Upload the spectra file with the entry to link this data between DCBC and the portal.
12. If a sample is also flagged for ‘Review’ (Figure B), results for the visit will **not** transfer until the review flag is removed.

NOTE: Portal entries cannot be overwritten at this time, making accurate data entry essential.

Figure B: Sample entry interface, toggled to be pushed to the portal and flagged for review.

13. Check the ‘Sample Summary’ page (Figure C) after the following 30-minute interval to ensure that the results transferred successfully.

Sample Summary							
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Visit Date	Portal Sent Date	Visit ID	Sample ID	Technician	Expected Drug	FTIR Results	Spectrum File Name
23-JUL-2026	23-JUL-2026	V-VD6C6V6HX	EQ648A2AD2GJ	Jen Angelucci	Down (Unknown Opioid)	para-Fluorofentanyl,Caffeine,Mannitol,Ethylbromazolam	9-001-2026-07-23-002.0
23-JUL-2026	23-JUL-2026	V-VD6C6V6HX	HPTU7H6P2JYK	Jen Angelucci	Fentanyl	Fentanyl,Caffeine,Erythritol	9-001-2026-07-23-001.0

Figure C: Sample Summary page.

Troubleshooting

If results are not displaying, please attempt the following items to troubleshoot the error:

- (a) Ensure the file name matches **exactly**, including the correct format and ending.
- (b) Ensure the “Send to Portal” toggle is activated for **ALL** samples within the visit. If one sample is toggled off, then **none** of the samples will be pushed to the portal.
- (c) Ensure the “Flagged for Review” toggle is deactivated for **ALL** samples within the visit. If one sample is toggled on, then **none** of the samples will be pushed to the portal.
- (d) If these approaches fail to resolve the issue, please contact drugchecking@bccsu.ubc.ca.

If a service user returns having misplaced their client receipt, you may attempt to recover their results by requesting sample information, such as the expected drug and the time/date of service access. Note that client results cannot be retrieved via the portal 60 days after their entry. If necessary, technicians can retrieve results from DCBC.

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APPENDIX A: Navigating the Client Results Portal (in order of appearance) when checking a drug result.

1. Landing Page: [CheckMyDrugsBC.ca](https://checkmydrugsbc.ca)

Home About Partners Resources Quick Exit Disclaimer

British Columbia Drug Checking Client Results Portal

Find your BC drug checking results here with your code:

Enter your sample ID here **Get results!**

Example: 123456789 or 1-002-2025-03-04-005 (dashes optional)

<https://checkmydrugsbc.ca>

2. **Disclaimer:** Results 'Disclaimer' that will appear on screen when a UPHNS-code is successfully entered, followed by a note (yellow).

Disclaimer X

- All drug checking technologies have limitations that affect what can be detected in a drug sample. [Click here](#) to learn more about the limitations and what they mean for your results.
- Drug checking results, unless submitted through Substance UVic, will be deleted 60 days after date of publication
- Drug checking results are only relevant to the person for whom the drug check was performed. If you receive a code from a third party, the results are not valid.

Close

Please note: Components detected by Test Strip, FTIR, and PSMS may be repeated or missed because each technology detects substances differently. The order of substances listed, or a substance being listed more than once, *does not* mean that there is more of it. Anything listed should be considered present in your sample.
These results are only relevant to the person for whom the drug check was performed. If you received this code from a third party, these results are invalid.

3. **Results Page:** (Left) *Submission information (code, location) and results information (test strips, FTIR detected substances, and PS-MS components (if submitted));* (Right) *The portal code follows the first sample of the visit.*

Sample 1 of 1 1-000-2026-05-20-000 Site: ANKORS Description: Purple and Pebble Expected To Be: Down (Unknown Opioid) Strip Tests Fentanyl test is positive Benzo test is positive Medetomidine test is positive Components Detected by FTIR Caffeine Erythritol ortho-Fluorofentanyl Components Detected by PS-MS Caffeine Medetomidine (1%) Fluorofentanyl (8%) Fentanyl (1%) Desalkylgidazepam (0.5%)	British Columbia Drug Checking Client Results Portal Find your BC drug checking results here with your code: 9-000-2026-07-23-001 Get results! Example: 123456789 or 1-002-2025-03-04-005 (dashes optional) Sample 1 of 2 9-000-2026-07-23-001 Site: BCCSU Office Description: Beige and Chunk Expected To Be: Fentanyl Components Detected by FTIR Fentanyl Caffeine Erythritol	Sample 2 of 2 9-000-2026-07-23-002 Site: BCCSU Office Description: Purple and Granules Expected To Be: Down (Unknown Opioid) Strip Tests Fentanyl test is positive Benzo test is positive Medetomidine test is negative Components Detected by FTIR para-Fluorofentanyl Caffeine Mannitol Ethylbromazepam
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4. **Resources:** *Additional resources on the website include a drug glossary, harm reduction guidance, alerts, and contact information.*

Resources

Drug Checking FAQs & Technologies - Drug Checking FAQs Drug Glossary	Harm Reduction Resources - Toxic Drug & Health Alerts - Sign up to receive anonymous toxic drug and health alerts by text to learn about risks in the local drug supply for your region - Harm Reduction Site Finder - Toward the Heart map to locate harm reduction services and supply providers across BC - Naloxone Training - Learn how to respond to an overdose with a Take Home Naloxone kit - National Overdose Response Service - Confidential, virtual safe consumption site available for all Canadians, 24 hours per day, 365 days per year - Lifeguard Connect - Free app to reduce risk when using alone, also featuring training videos and other resources - Safer Sex & Drug Use Tips - Toward the Heart page with tips on how to stay safer when using drugs - HelpStartsHere - Website to help people in BC find and connect with publicly-funded or not-for-profit mental health and substance use supports - HealthLinkBC - Harm Reduction - HealthLink BC provides reliable non-emergency health information and advice, including about substance use
Provincial Drug Checking Resources - Substance Drug Checking - Substance-UVic drug checking site, including weekly reports, technology & substance FAQs, and other resources - BCCSU Drug Checking - BC Centre for Substance Use drug checking site, including provincial reports, DrugSense dashboard, training, and other resources	First Nations Health Authority Resources - FNHA Harm Reduction and the Toxic Drug Crisis - First Nations Health Authority harm reduction services, education, and resources - FNHA Overdose Prevention - First Nations Health Authority overdose prevention services, education, and resources - With Open Arms - A resource made for First Nations youth to support conversations with friends, family and loved ones about substance use
Fraser Health Resources - Harm Reduction - Fraser Health harm reduction resources - Mental Health & Substance Use - Fraser Health mental health and substance use resources	Interior Health Resources - What's in Your Drugs? - Interior Health regional drug checking sites map, drug checking information and reports - Harm Reduction - Interior Health list of harm reduction resources - Overdose Prevention & Treatment - Interior Health list of overdose prevention resources
Island Health Resources - Harm Reduction - Island Health harm reduction resources - Mental Health & Substance Use - Island Health mental health and substance use resources	Vancouver Coastal Health Resources - Harm Reduction - Vancouver Coastal Health harm reduction resources - Mental Health & Substance Use - Vancouver Coastal Health mental health and substance use resources
Northern Health Resources - Harm Reduction - Northern Health harm reduction resources - Mental Health & Substance Use - Northern Health mental health and substance use resources - Overdose Prevention - Northern Health overdose prevention resources	